

Siziano, Italy, december 2017

Dear all,

this year our commitment has focused on the quality of products and customer service, always looking to the future, once again.

Our challenge over the **R290 natural refrigerant** has been rewarded by the interest shown in our dealings during the recent **ATMOSphere** event in Berlin and also for the next year we have ambitious projects on this important topic.

The new **wEKool selection software** and the renewed **WebService<sup>2</sup>** represent our efforts to offer our customers and our partners an increasingly innovative service.

Our technical staff has further strengthened to face with determination and passion an increasingly complex and demanding market, with the flexibility that has always distinguished us.



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